



Ray White Payment Gateway

Tenant Welcome Letter

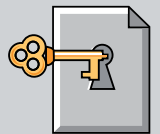
At Ray White we are constantly striving to improve services to our tenants. For that reason we now offer you the most secure, cost effective and convenient rent payment solution.

Our payment method enables you to pay your rent in a way that suits you – anytime, anywhere, any place. You can now pay your rent using your credit card or by direct deposit out of a savings or cheque account.

How to Access your Account

You can access your account either by the internet or the phone.

Internet: <https://payment.raywhite.com>
Phone: **1300 725 729**

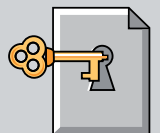


You can use the system to do many things, not just pay your rent. For example, you can:

- Configure your own payment schedule
- Set up a once off forward dated payment (ideal for holiday times)
- View and update your registered bank account details
- Download a payment history report
- Change your password

To access the service you need your own unique user ID and password. Your details are:

Username:
Password:



A convenience fee will be charged to you for using the system. In summary, the following charges apply:

- **\$1.50 (plus GST)** for direct deposit transactions made online or over the phone
- **2% (plus GST)** for credit card payments made online or over the phone
- **\$2.25 (plus GST)** for over-the-counter payments made at participating newsagents.

Full details of the charges associated with the system are set out in the DDR Service Agreement. It is in your best interests to change your password at the first opportunity and in frequent intervals thereafter. Have your Tenant Number and Password kept in a secure place. If possible do not write your new password down.

By using this Ray White Rent Payment Gateway you have accepted the terms and conditions associated with the provision of all services as displayed on the DDR Service Agreement.

The payment.raywhite.com website has a copy of these terms and conditions. Where enquiries are not resolved online you should contact your managing agent.

